

2022 Client Survey is now closed.

In late October, Clients were invited to participate in our 2022 Client Survey and share their perspectives on how we are doing as a trusted, professional ally for their architecture firm. The survey was open for two weeks from October 28 for 1,500+ policyholders, and two reminders were sent out.

269 clients completed the survey reflecting a 17.5 % response rate. We greatly appreciate your engagement.

At this time, the results are being analyzed. Next steps will be for the Leadership team to review the analysis and feedback that will help in our decision-making to drive further improvements to the way we do business with you and your firm. In concert with our Board of Directors who steward our strategic priorities, key activities and initiatives will be identified, actioned, and communicated with our stakeholders as we move forward.

Thank you to all who participated.

Read the [2022 Survey Announcement](#).