

## INACCURATE CERTIFICATES

Under the various pressures of contract administration, architects can sometimes exercise too little care when issuing certificates. Inaccurate, false or misleading certificates are potential sources of claims.

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## SEASON 1 OF THE CLAIMS-FREE ARCHITECT (FORMERLY ARCHITECTS' CLAIMS STORIES)

Season one is packaged up to include 4 full episodes and one bonus episode from Season 2.

Each episode includes lessons learned and offers tips to help architects be more risk-aware in your practice.

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## RELYING ON CONSULTANTS

Architects sometimes take on projects that require the skill and experience that only a specialist consultant can provide. And, it's easy to fall into the trap of taking responsibility in areas where your knowledge, and your ability to control events, are limited.

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## EXPLORING NEW PRODUCTS

Episode 4 of Architects' Claims Stories examines how architectural creativity often involves exploring new products, or in some cases, finding new uses for existing products. But be aware that the associated risks of experimenting with new products can be burdensome, and as the architects in these two stories discovered, the penalties can be severe.

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## INATTENTION TO DETAIL

Episode 3 of Architects' Claims Stories highlights two different situations where the clients' desire for a grand architectural gesture results in a debacle for the architects involved. Physical and

emotional injuries arise from Inattention to detail.

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## FAILURE TO COMMUNICATE

Episode 2 of Architects' Claims Stories shares how a simple exchange of information, promptly delivered, duly recorded and correctly remembered, might have saved everyone a lot of grief.

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## NO WRITTEN RECORD

This pilot episode of Architects' Claims Stories deals with the consequences of an architect failing to keep written records.

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