REWARDING ARCHITECTS WITH LOW LOSS RATIOS AND SOUND RISK MANAGEMENT.

The premium calculation model is being update to reflect an architectural practice's claims experience.

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PRO-DEMNITY SPONSORS TSA GINGERBREAD CITY 2024!

Pro-Demnity is excited to announce our sponsorship of two inspiring and festive events hosted by the Toronto Society of Architects (TSA): TSA Gingerbread City 2024 and the TSA Gingerbread City: Kids' Main Street Workshops 2024.

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IMPORTANT NOTICE TO POLICYHOLDERS: SUPPORTING YOU DURING THE CANADA POST STRIKE

Dear Policyholders,

Due to the Canada Post strike, we want to ensure that you are aware of the necessary steps to continue managing your professional liability insurance policy payments and documentation without interruption.

Payments:

- **Electronic Payments:** We strongly encourage you to make your payments electronically using the Pre-Authorized Debit (PAD) form. This method is secure, efficient, and unaffected by postal delays. For the duration of the postal strike, we can also provide you with instructions for making one lump sum payments directly from your bank account using online banking: EFT transfer, Bill Payment or Wire Transfer. **Electronic payments are crucial during this time to ensure your payments are received and processed without delay.**

- **Cheques in the Mail:** If you have already mailed a premium payment or deductible payment cheque to our lockbox, please contact our Finance Department immediately at finance@prodemnity.com or
416-386-1770 X4 to discuss alternative arrangements for your upcoming payment, if necessary.

- **Processing time:** Our team is working actively to support impacted clients. Please be aware that due to the strike, you may experience longer than expected wait times for this service, and that we will process requests in priority sequence.

- **Maintaining your professional liability at all times:** Certificate of practice holders are required to maintain professional liability insurance coverage at all times as per the *Architects Act*. This means prioritizing premium payments to ensure continuous coverage.

Renewal, Spike-up or Increased Limits Applications:

- Continue to submit applications for renewal, spike-ups or increased limits electronically to mail@prodemenity.com.

- For underwriting documents such as applications for renewal, spike-up, or increased limits, please be assured that there are no impacts to processing times. Our team is fully equipped to handle these documents promptly and efficiently.

Reporting a Claim and Claims Processing:

- **Submitting Claims:** Please continue to report any claims via e-mail at Claims@prodemnity.com or call 416-386-1770 X1 to ensure timely processing.

- **Claims Documentation:** If you have sent any claims or litigation documentation via mail, please contact our Claims Department or your Claims Specialist to confirm receipt and discuss any necessary next steps.

We appreciate your understanding and cooperation during this time. Should you have any questions or require further assistance, please do not hesitate to contact us.

Thank you for your continued trust and support.

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THE CLAIMS-FREE ARCHITECT PODCAST

For every architect who aspires to be claims-free in practice, this podcast is for you.

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PRO-DEMNITY IS REVIEWING THE FINAL REPORT OF THE GRENFELL TOWER INQUIRY

Pro-Demnity is planning to offer comprehensive, useful and relevant insights for Ontario architects, stemming from the Inquiry's findings.

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FOUR TIPS TO STAY ON TRACK FOR A SMOOTH RENEWAL

These helpful tips will take some of the stress and worry out of renewing your professional liability insurance.

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GOING TO TRIAL AND WINNING

Pro-Demnity sets legal precedent and defends the practice of architecture. Sal Knafo shares the highlights of a case where Pro-Demnity fought for the architect all the way to the Ontario Superior Court and won.

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PRO-DEMNITY'S 2024 OAA CONFERENCE MATERIALS

Access to key risk education resources for 2024 OAA Conference participants and all architects.

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AN OVERVIEW OF A RELIABLY PROTECTIVE YEAR FROM THE BOARD CHAIR AND PRESIDENT AND CEO

Debra Krakow and Bruce Palmer share their thoughts on how being Reliably Protective helps Ontario's 1,585 architectural practices.

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contact mail@prodemnity.com.

2024 ANNUAL UPDATE: RELIABLY PROTECTIVE

Being Reliably Protective was our focus in 2023. See how we’ve got your back, and why we are driving value for architectural practices.

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