

PRODEMUNITY

RISK EDUCATION



CLASSIC EPISODE: A HOME IS NOT A HOUSE

THE CLAIMS-FREE ARCHITECT: WHEN SKIMPING ON HVAC SPECS LEFT SENIORS FAINTING

New to The Claims-Free Architect? Or maybe you're eager to revisit the origins of our celebrated series? Our classic Season 1 episodes are the perfect place to begin. We'll be re-releasing four episodes from Season 1 every Monday until Season 4 begins on September 8, 2025

Discover the foundation of our podcast—the timeless claims stories and lessons that set the stage for all that followed. The podcast offers:

- Essential insights for architects of every experience level
- Stories drawn from the heart of Pro-Demnity's claims files
- A lively mix of cautionary tales and uplifting victories
- Early moments that shaped the podcast's unique style and tone

Whether you're bingeing from episode one or cherry-picking topics that speak to your current challenges, Season 1 remains a rich resource for professional growth and inspiration.

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Captions available on podcast platforms.

This “classic” episode from our first season has been re-edited for the benefit of our newest listeners, as a way to keep these evergreen lessons alive, We hope you enjoy listening to this story as much as we do presenting it to you.

Story Arc: In a charitable society's new home for the aged, where a limited budget led to an inappropriate air conditioning system, residents faint from unbearable heat. Can an architect be liable for this failure when they followed the client's verbal instructions, even though these instructions were poorly considered? Discover why verbal deals are a trap, how cutting corners burns you, and why the architectural professional's standard of care trumps client whims.

Welcome to **The Claims-Free Architect**, the podcast that helps architects sidestep insurance claims, learning crucial lessons from our 6000+ past insurance claims.

Rebranded from *Architects Claims Stories*, this podcast is brimming with new situations, predicaments and projects that architects find themselves in and need to extricate themselves from.

Did you know? ***The Claims-Free Architect*** podcast is recognized among the [best podcasts for Canadian architects!](#)

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Podcast feedback

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