

## Reliably Protective Key Figures for 2023

**Architects and the public expect that there be sufficient funds available to pay for errors and omissions of the profession.**

Pro-Demnity operates much like a mutual insurer, putting the protection and interests of its policyholders – architectural practices – first.

To support the profession as it grows, it is important that we maintain the financial strength necessary to ensure we are always there to protect and defend Ontario architects. Our capital is the key measure of that strength: not only must we comply with insurance regulations of the Financial Services Regulatory Authority (FSRA) of Ontario, but we must also plan for economic and other trends that affect the company, both now and in the future.

In 2023, Pro-Demnity's financial performance was stronger than in previous years, safeguarding our sustainable insurance operating model and furthering our efforts to protect and defend architects.

See below for highlights of our **Reliably Protective** financial performance in 2023:

# FIGURES THAT INSPIRE CONFIDENCE

As of December 31, 2023

## RELIABLE STATISTICS

**73.9%**

Combined Operating Ratio  
(Loss Ratio + Expense Ratio)

**45.8%**

Net Loss Ratio  
(percentage of premiums  
used to pay claims)

**28.1%**

Net Expense Ratio  
(percentage of  
premiums used to  
operate the company)

**65%/35%**

65% of claims costs attributed  
to legal expenses. 35% of claims  
costs attributed to damages

**5%**

Annual Insurance Rate  
increase (from April 1,  
2023 to March 31, 2024)

**3%**

Annual Insurance Rate  
increase (planned for April  
1, 2024 to March 31, 2025)

## RELIABLE NUMBERS

**1,585**

Clients / Architectural  
Practices

**1,982**

Total Claims Reported  
(2013-2023)

**2,756**

Total Number of Closed  
Claims (2013-2023)

**37**

Years of protecting  
architectural practices

## RELIABLE FINANCIALS

**281%**

Minimal Capital Test  
(MCT) Ratio

**\$47.8M**

Insurance Revenue

**\$14.1M**

Total Gross Claims Costs  
(Claims / Adjustment  
Expenses)

**\$12.3M**

Net Profit Before Tax

**Read the 2024 Annual Update:**

2024 Annual Update: Reliably Protective