

TOO WOOD TO BE TRUE

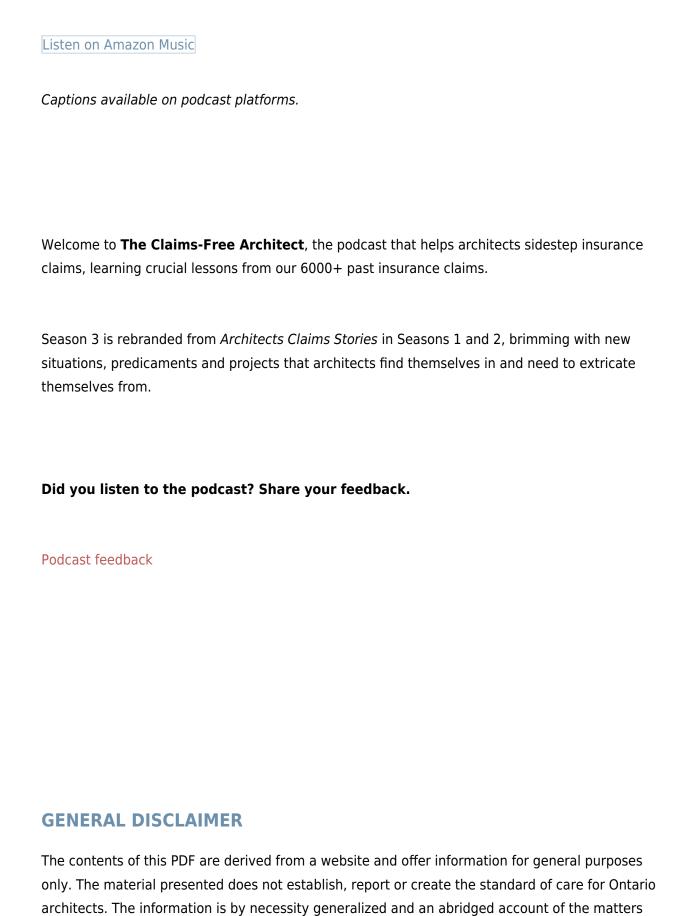
THE CLAIMS-FREE ARCHITECT: SEASON 3, EPISODE 12

How can a simple typographical error in a millwork order lead to a financial and logistical nightmare, not to mention the heartbreak of trashing 180 custom-made cabinets?

Architects don't normally assume responsibility for ordering interior furnishings and fittings. But when they do, they should follow quality assurance protocols.

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