



Handling a claim is a lot easier
**when you have
us on your side.**

Claims can be emotionally draining and distracting but they don't have to be.

At Pro-Demnity, we help you channel that energy into efficiently supporting and defending a claim. Whether the claim against you is an allegation of error, omission, or negligence in the delivery of your professional services as an architect, you can be sure that Pro-Demnity will handle it in a professional, resourceful, and resolute manner.

And as your ally, we don't stop there. We make sure that you get premium access to a vigorous defence built on a smart legal strategy that ensures a smooth claim experience - all backed by our *'architects insuring architects'* expertise.

The track record...



...that
tips the
scales
in your
favour

Since 1987, we have defended architectural practices in over 6000 claims stemming from an owner/client, a sub-contractor, or a 3rd party, as well as independent legal actions where architects are one of several parties being sued in a larger action.

This gives Pro-Demnity the knowledge and edge to live up to its promise of protecting and defending architects, every step of the way.





**CLAIM
SUPPORT
THAT IS
DESIGNED
FOR YOU**

There are two aspects to any claim: the functional, factual process and the emotional side. We understand both and help you navigate through each stage of the journey with professionalism and compassion, alongside sharp claims, and legal acumen.

**Ways we
focus on you
as your ally.**

1

**Leveraging
decades of experience**

Using our 35+ years of experience in handling thousands of claims of all sizes, complexity levels, and variety to defend your practice

2

**Defending it
like it is our own**

Bespoke care, advocacy, and due diligence in developing and implementing a strategic plan to defend your architectural practice

6

**Assessing risk
beyond the claim**

Leveraging our claims knowledge in identifying opportunities for risk education and future risk mitigation

3

**A unique approach
to each case**

Assessing every claim on its own merits and unique circumstances, and acting accordingly

5

**Being more than
just your lawyers**

Always being your Ally, providing a supportive and non-judgmental defence of the situation

4

**Better understanding
of you & your work**

A deep, advanced understanding of the architectural profession, claims and legal procedures and current innovations in your defence

The true costs of a claim are the forced distraction from the ongoing practice of your profession and the emotionally draining nature of the accusation. Pro-Demnity stands by architects and helps you stay focused on your practice, employees, clients, and business throughout the course of a claim or lawsuit.



An alliance of expertise and trust

The average lawsuit against an architect may take 3-7 years to resolve and without professional liability insurance coverage, defending an extensive claim can be financially crushing, not to mention making the actual operation of a practice difficult at best. Pro-Deminety stands by your side every time. We keep the claims process under control and move it forward, so you are free to run your practice without any hassle.

When you have a claim,
we move into action

Receiving a claim

We understand that receiving a claim from the client/owner for an alleged design error can be emotionally draining.

Getting Support

As soon as you notify us, we move into action and set you up with a claims specialist and a lawyer (if required) for support, guidance, and resources.

Working Together

As an architect, you play an equally important role in gathering relevant documentation, evidence, and attend discoveries or court, as we guide and support you.

Winning Together

Our team works tirelessly to help resolve the claim and bring you peace of mind through an out of court settlement or through a court judgment.

Closing the File

Once a judgment is passed, our claims specialist issues a final report to you so you can get back to doing what you do best — designing for a better world.

More importantly, every claim is managed by an expert Insurance Claims Specialist, with the relevant involvement of in-house architects and lawyers, who understand architectural risk and liability. Our in-house architects – all licensed OAA members – work with you and our claims and legal teams to understand the unique nature of each case and ensure that you get the right support. The circumstances of your claim may lead to the appointment of highly-qualified internal

or external Legal Counsel, as we deem necessary, providing you and your firm with exceptional legal representation.

As Pro-Demnity's ally, you play an equally important role in the defence if named in a lawsuit. Our team provides you with immediate guidance and additional resources from the beginning to the closure of the claim.



Pro-Demnity understands that risk is an inherent part of the practice of architecture, and claims can come at any time from any project. This is why we give you the tools, resources, and knowledge you need to help fight claims when they arise and minimize the disruption to your practice.

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help fight
claims



Whenever you have a potential or actual claim, contact us right away. 416-386-1770.

To learn more about how to mitigate risks and avoid future claims, visit our website to book a virtual appointment with a member of the Risk Alliance team.

Speak with a
Pro-Demnity expert today.



**Book your virtual
appointment online.**

PRODEMUNITY

AN ALLIANCE FOR PROTECTION

