

Dear Valued Policyholders,

This continues to be a particularly challenging time across the province, country and internationally. COVID-19 is impacting everyone in ways that we could not have imagined just a few short weeks ago.

As an essential service in communities across Ontario, your architectural practice is most certainly encountering (and hopefully navigating) several unique and shared challenges.

You rely upon us to provide vital professional liability coverage and practice risk management solutions that may help protect your architectural practice and provide peace of mind.

To that end, I wanted to draw your attention to the **COVID-19 Special Edition Bulletins** that Pro-Demunity is publishing as frequently as possible, on topics that are immediately relevant to you at this time.

- [COVID-19 Special Edition Bulletin #1](#) – March 20, 2020 – Outlines three matters deserving immediate attention related to Delays, Delay Claims and Substitutions to your design
- [COVID-19 Special Edition Bulletin #2](#) – March 24, 2020 – Takes a deep-dive into Delays, Delay Claims and Substitutions
- [COVID-19 Special Edition Bulletin #3](#) – March 31, 2020 – Provides a useful and valuable Disclaimer to include with your reports to contractors, clients or authorities.

As of today, Special Bulletins #4 through to #6 are in the works, to be published over the coming days. They provide timely, practical and current practice risk management solutions that you can implement very quickly in your practice. To access them, [simply follow us on LinkedIn](#) or [visit our website](#).

If you have suggestions on other specific topics for future COVID-19 Special Bulletins from Pro-Demunity, I invite you to let us know. Please send an email to [mail@prodemunity.com](mailto:mail@prodemunity.com).

We are committed to keeping you informed and providing you with the very best of our claims, legal and practice risk management expertise.

Yours in good health,

Bruce H. Palmer,  
President and CEO