

## Workbook Workshop

**Date:** Thursday 14 November, 2019

**Location:** Best Western North Bay Hotel & Conference Centre,  
700 Lakeshore Drive, NORTH BAY Champlain "A" Room

**Time:** Program: 8:30 am to NOON (3.5 hours, including a half-hour snack break)

A warm breakfast will be served, starting at 8:00 am

### Program:

What is most likely to draw your practice into a professional liability claim? How does "what tends to go wrong", "who complains" and "who else is implicated" vary with building type? What can you do to lower your risks? A recent review for Pro-Demnity Insurance Company has revealed interesting patterns among the claims made against Ontario Architects. The "Claims Experience Workbook" (published jointly by the OAA and Pro-Demnity in 2017) highlights numerous strategies that architects can take to manage their risks.

This Workshop will be "hands-on". Using a life-like scenario inspired by the claims history, you will use the Workbook during the session. As a result, you should leave better-prepared to apply the Workbook, and related resources, to a current project in your office.

If you attended a Pro-Demnity-sponsored presentation of "Lessons from Claims" (during 2016-2017), you will experience very limited re-capitulation of the information presented there: this is a chance to take the Lessons and apply them. If you did not attend "Lessons from Claims", this Workshop will help you catch up and keep current.

### Con-Ed Points:

Attendance at the event will qualify for **3 hours of Structured Learning**. Pro-Demnity will provide the necessary certificate of attendance to attendees at the event. .

**Cost:** There is no charge for the event.

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## Comments from Participants in the first TWO Workshops (2018)

*This is really important subject matter. Architects need to understand their larger context. The open discussions were great.*

*The case study provides a practical way to apply the Workbook, and consider how to adapt it to suit my practice.*

*The Workbook is a thought-provoking guide, and the checklists are already proving useful to us. We will distribute both and make a point of using them at our office peer reviews.*

*Really good workshop which we need more of. Pro-Demnity issues should be shared not just among principals but with all architects that are also employees. As an employee architect I didn't even know the Workbook and other wealth of information existed.*

### **Presenter**

#### **Barbara M. Ross, M.Arch., OAA, FRAIC**

Barbara Ross, OAA, FRAIC, founder of The Research in Architecture Studio, was the lead researcher for Pro-Demnity's 2015 Review of Claims, lead presenter in Pro-Demnity's 2016-2017 "Lessons from Claims" sessions, and the principal author of the Claims Experience Workbook.

In general practice for 22 years with Toronto-based firms, travelling frequently to projects from Windsor to Brockville, and Timmins to Thorold, Barbara is a recognized specialist in the energy-efficiency of mid-sized cool-climate buildings, and the design of justice facilities. With over 1 million sf of construction (in 30 Ontario projects) realized under her care, and a post-professional Masters in Architecture entitled "Design with energy in mind", she is an accomplished practitioner, researcher and teacher, who also maintains an active interest in the conservation of traditional building materials.

A Fellow of the RAIC, Barbara has made presentations to the Ontario and National Building Envelope Councils and to conferences held by agencies as diverse as Construction Specifications Canada, the Royal Architectural Institute of Canada, and the Ontario Association of Chiefs of Police.

### **Registration:**

In order to assist with arrangements, **please confirm your attendance** as soon as possible with:

**Nathan Jensen**, *North Bay Society of Architects*

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