

Workbook Workshop

Date: Tuesday 1 October, 2019

Location: Hilton Toronto/Markham Suites, 8500 Warden Ave., Markham **Butternut Holly Room**

Time: **8:00 am** Continental Breakfast and Registration
8:30 am Workbook Workshop
10:15 am Refreshment Break
12:00 pm Conclusion

Program:

What is most likely to draw your practice into a professional liability claim? How does “what tends to go wrong”, “who complains” and “who else is implicated” vary with building type? What can you do to lower your risks? A recent review for Pro-Demnity Insurance Company has revealed interesting patterns among the claims made against Ontario Architects. The “Claims Experience Workbook” (published jointly by the OAA and Pro-Demnity in 2017) highlights numerous strategies that architects can take to manage their risks.

This Workshop will be “hands-on”. Using a life-like scenario inspired by the claims history, you will use the Workbook during the session. As a result, you should leave better-prepared to apply the Workbook, and related resources, to a current project in your office.

If you attended a Pro-Demnity-sponsored presentation of “Lessons from Claims” (during 2016-2017), you will experience very limited re-capitulation of the information presented there: this is a chance to take the Lessons and apply them. If you did not attend “Lessons from Claims”, this Workshop will help you catch up and keep current.

Con-Ed Points:

Attendance at the event will qualify for **3 hours of Structured Learning**. After the event, Pro-Demnity will provide a Certificate of Attendance to those who do attend.

Cost: There is no charge for the event.

Deadline for notice of non-attendance: Wednesday, 25 September, 2019

Comments from Participants regarding this Workshop (2018-2019)

This is really important subject matter. Architects need to understand their larger context. The open discussions were great.

The case study provides a practical way to apply the Workbook, and consider how to adapt it to suit my practice.

The Workbook is a thought-provoking guide, and the checklists are already proving useful to us. We will distribute both and make a point of using them at our office peer reviews.

Really good workshop which we need more of. Pro-Demnity issues should be shared not just among principals but with all architects that are also employees. As an employee architect I didn't even know the Workbook and other wealth of information existed.

Presenter

Barbara M. Ross, M.Arch., OAA, FRAIC

Barbara Ross, OAA, FRAIC, founder of The Research in Architecture Studio, was the lead researcher for Pro-Demnity's 2015 Review of Claims, lead presenter in Pro-Demnity's 2016-2017 "Lessons from Claims" sessions, and the principal author of the Claims Experience Workbook.

In general practice for 22 years with Toronto-based firms, travelling frequently to projects from Windsor to Brockville, and Timmins to Thorold, Barbara is a recognized specialist in the energy-efficiency of mid-sized cool-climate buildings, and the design of justice facilities. With over 1 million sf of construction (in 30 Ontario projects) realized under her care, and a post-professional Masters in Architecture entitled "Design with energy in mind", she is an accomplished practitioner, researcher and teacher, who also maintains an active interest in the conservation of traditional building materials.

A Fellow of the RAIC, Barbara has made presentations to the Ontario and National Building Envelope Councils and to conferences held by agencies as diverse as Construction Specifications Canada, the Royal Architectural Institute of Canada, and the Ontario Association of Chiefs of Police.

Registration is limited to 50 persons per day, to support the "workshop" format of this event. Please **confirm your attendance by Wednesday, 25 September** with Janice Fendley, Loss Prevention Seminar Coordinator.

Email: janice@jfendleyconsulting.com Telephone: 905-337-7362

Notice of non-attendance must be made by e-mail to janice@jfendleyconsulting.com before 4:30 pm on **Wednesday, 25 September**, 2019 to allow notification to those on a wait list and avoid the \$25.00 charge for unused food and beverages.